

Linking under 18 riders to a parent account.

25 Vicki Lawson December 14, 2016 Creating an Evo Events account 12434

Entries for riders under 18 need to be made via the parent account. If the rider and parent already have accounts using the same email address but different passwords then the accounts should link automatically.

If they don't you have a couple of options.

1. Sign in to the account of the person under 18 click on MY ACCOUNT



Scroll down until you see 'Other people nominated to make my entries'

Other People Nominated to Make My Entries (spouses or owners)

request to nominate

My Horses

xxx

add horse

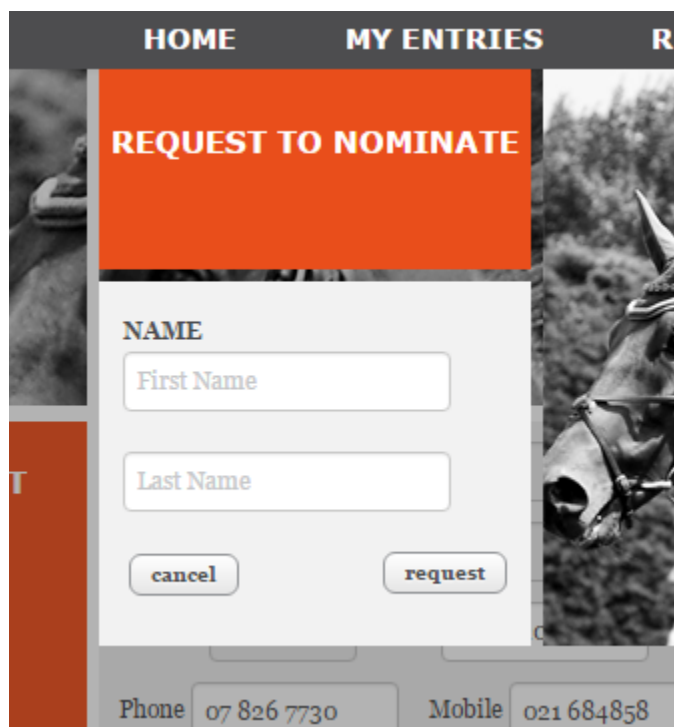
not ESNZ registered

OR

search ESNZ registered horses to assign

NAME	ESNZ #	FEI	ACTION	EMAIL OWNER
Baby	N/A	N/A	<div>detail</div> <div>unassign</div>	<div>add</div>
beautiful	N/A	N/A	<div>detail</div> <div>unassign</div>	<div>add</div>

Click REQUEST TO NOMINATE button and you will get a pop up asking for the name of the person. Put in the parent name. This will only be successful if the person you are nominating has an Evo Events account. It is not instantaneous and may take 24 hours to be processed.



The screenshot shows a web interface with a dark header containing the links 'HOME', 'MY ENTRIES', and 'R'. A large orange banner with the text 'REQUEST TO NOMINATE' is displayed. Below the banner is a white form titled 'NAME' with two input fields: 'First Name' and 'Last Name'. At the bottom of the form are two buttons: 'cancel' and 'request'. The background of the page shows a horse's head.

2. Use the webchat to ask for the accounts to be linked. Once again this will only be successful if both the parent and child already have accounts with Evo Events. Once linked you can instantly make entries from the parent account.

Online URL: <http://kb.evoevents.co.nz/article.php?id=25>